



FREQUENTLY ASKED QUESTIONS REGARDING SUMMER CARE 2020

It is important to review, in its entirety, the [Parent/Guardian Policies & Procedures](#) document provided by the Boys & Girls Club of the Tri-County Area.

Q- *Why are you taking my child's temperature upon arrival and throughout the day?*

A- Children's temperatures must be at 100.4 or under in order to attend the Club. We continue to monitor children's temperatures throughout the day as outside weather conditions can alter results and children's conditions may worsen throughout the day.

Q- *What if I'm late to drop off my child?*

A- We have allotted two 30 min drop off time slots. It is important to drop your child off during your time slot. After drop off times, staff will be unavailable to come out to welcome your child and perform the health screening needed to enter the Club resulting in your child not being able to attend the Club that day.

Q- *Will my child be required to wear a mask?*

A- Your child will be required to wear a mask when social distancing is difficult (i.e. transitioning through program areas; staff assisting a child with tying a shoe) and when using the restroom.

Q- *What are your cleaning procedures?*

A- We will be sanitizing and cleaning the Club throughout the day including bathrooms, program spaces, and playgrounds. For more detailed cleaning procedures, please refer to your Parent/Guardian Policies & Procedures document provided at enrollment.

Q- *Why are only 50 children allowed to enroll at this time?*

A- In accordance with the recommendations of the CDC and Department of Children & Families, and to maintain the safety of children and our staff, we have decided to enroll 50 children at this time as we begin to reopen responsibly.

Q- *When will you allow more than 50 children to enroll at the Club?*

A- As we gain a comfort level for our new operation, safety protocols, and understand our staff capacity, we may decide to slowly increase enrollment. At this time, we estimate the maximum capacity to be 100 children.

Q- *Will my child be with the same group of children during the day?*

A- Yes, in order to maintain the least amount of health risk to your child and our staff your child will remain with the same group of children throughout the day.

Q- *Where will children eat if all children are eating at the same time?*

A- A staff will deliver meals to each program area and children will eat in that program area.



Q- *Why do you only list lunch and snack on your menu when my child will be there for breakfast?*

A- Through our partnership with the school district, they have agreed to provide children who attend the Club breakfast Monday-Friday.

Q- *Will guests (including parents) or mentors be allowed into the building?*

A- During Phase 0 of the Badger Bounce Back Plan, guests of any kind including parents or mentors, will NOT be allowed in the building. For more information on the Badger Bounce Back Plan, please visit <https://dcf.wisconsin.gov/>.

Q- *What happens if my child is displaying signs of sickness?*

A- If your child begins to show signs of sickness, including, but not limited to developing a fever greater than 100.4, respiratory infection symptoms, etc., they need to be sent home immediately. If you are unable to pick up your child, the emergency contact you listed will need to pick up your child **within 60 minutes**.

Q- *What happens if a staff member is displaying signs sickness?*

A- If a staff member begins to show signs of sickness, including but not limited to developing a fever greater than 100.4, respiratory infection symptoms, etc. they will be sent home immediately.

Q- *What happens if my child's doctor says it is ok for my child to return to the Club?*

A- If your doctor has reviewed your child's symptoms and does not feel your child poses a health risk to others, you must provide a written document signed by your doctor prior to your child resuming admittance into the Club.

Q- *If my child is required to stay home (either because they are displaying symptoms or have been in contact with someone who has tested positive for Covid-19) will I be reimbursed my weekly fee?*

A- The **only** time a weekly fee will be waived is **if** your child is directed to self-isolate per guidance from the Green Lake Health Dept. related to contact-tracing through the Club; one weekly fee will be waived.

Q- *Will you be taking field trips?*

A- We will not be taking field trips for at the least the short-term. We hope as summer progresses, the Covid 19 situation changes for the better and we can begin taking field trips.